

Computer Doctor Alabama LLC.

7356 U.S. Highway 231, Wetumpka, Alabama 36092, U.S.A.

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Doc Support - Business Pricing and Benefits

In an effort to simplify the service offered to our customers, Computer Doctor Alabama, LLC will now offer Doc Support - Business in block time. Every business customer will be provided with a monthly statement of hours used and given notice when hours are about to expire.

Total Hours	Cost per hr.	Total Cost	Savings	Emergency Response	Validity
1-9 hrs.	\$125 *	---	None	2-3 hours	until Dec.23 2016
10 hrs.	\$ 100 *	\$1,000	\$250	2-3 hours	12 months
30 hrs.	\$ 85 *	\$2,550	\$1200	2-3 hours	12 months
50 hrs.	\$ 75 *	\$3,750	\$2,500	2-3 hours	24 months

KEEP IN MIND WHEN CALCULATING HOURS NEEDED: Basic quarterly maintenance on 1 PC averages 2 hour per year (4 visits per year @ 30 min for 1 PC = 2 Hours) Consider additional hours for unplanned or emergency visits.

* Rates may increase after January 1, 2017 Buy now and lock in your rate.

* All Covered Systems, registration required at signup.

Life of outstanding hours

Validity of each block of hours is outlined above. Hours remaining after this period are no longer valid.

Time Increments and Travel time

Time will be accounted for in thirty-minute increments and counted from the time a technician arrives at the customer site. There will be no trip charge for service during normal business hours. However, a flat thirty-minute travel time will be deducted for every trip to the customer site.

Emergency Calls

Computer Doctor Representatives together with the customer's representative placing the call will determine emergency status of a call. Good faith on both sides is assumed in order to provide the best possible service to all of our customers. Emergency response time is counted from the time that it is determined that an onsite visit is required, not necessarily the time of the initial call.

Doc Support is for labor only, IT support, service, and/or repair, as well as quarterly maintenance of your computer systems, administered during normal business hours. *Weekend & Holiday emergency service calls require a \$95 co-pay.* (This is because our technicians may need to travel greater distances to get to you for weekend, holiday or after hours service call.

Please enter your order for a block of hours as specified below and contact our office for enrollment:

() 10 hours @\$100 ea.

() 30 hours @\$85 ea.

() 50 hours @\$75 ea.

Total hours: _____

Total price: \$ _____

Business name: _____

Contact name: _____

Address: _____ Telephone: _____

Fax: _____

Effective date: _____ Signature: _____